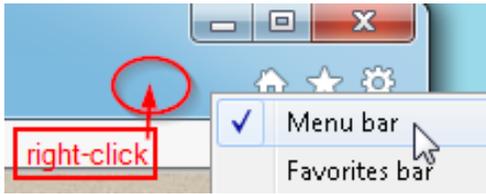
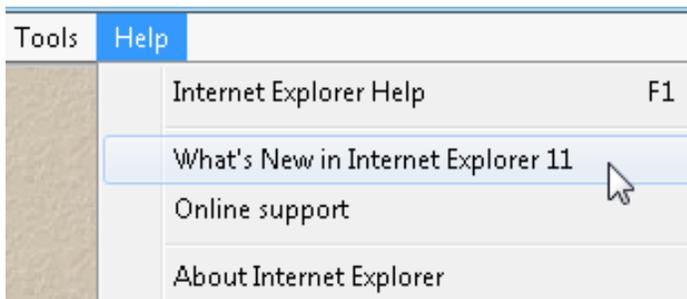


CJA eVoucher - web browser configuration for Windows - Only Internet Explorer 8 or newer are APPROVED. On Windows 8 or IE 11 you must set the browser to Compatibility mode to log in.



First, in Internet Explorer, make sure the “Menu bar” is **On**. right-click any “free space” in the tool bar area and make sure there is a check mark next to “Menu bar”

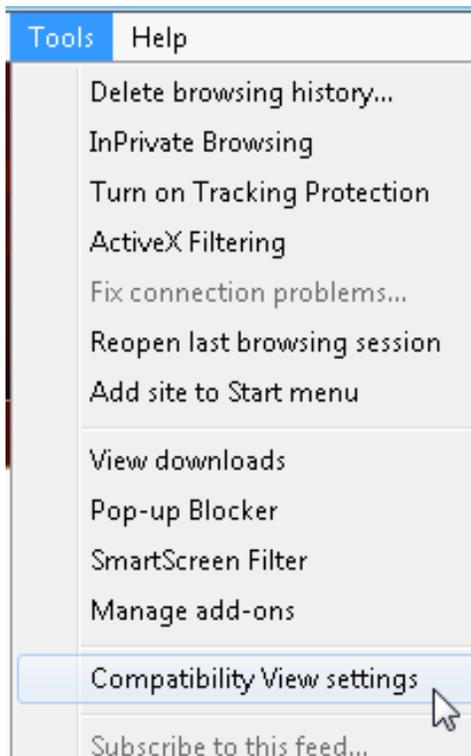
To check your version, click “**Help**” in the Menu bar and look for this:



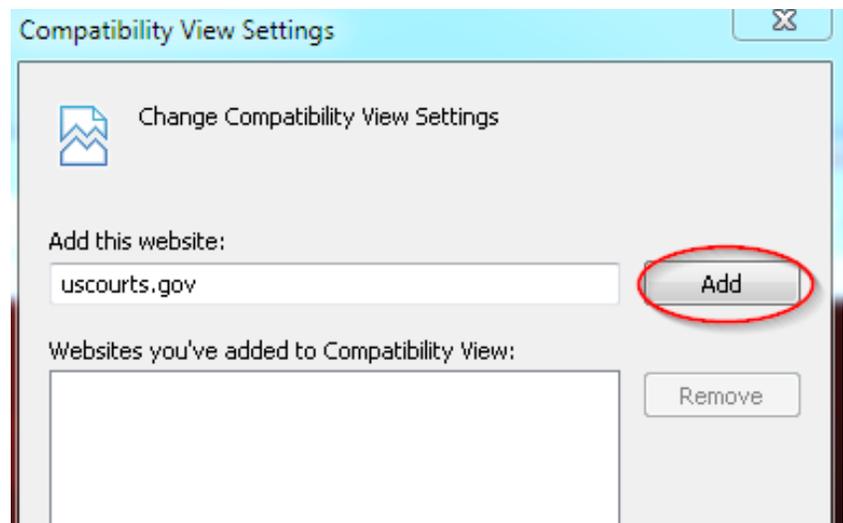
“What’s new in Internet explorer (8, 9, 10 or 11)  
This screen shot shows you have Internet Explorer 11.

If you have 8, 9 or 10 - you can move to the  
“Ensure that your cache setting is set to -  
Every time I visit the webpage” section on page 2.

If you have Internet Explorer 11 - you need to set the CJA eVoucher page to “Compatibility mode”. Once you are on the CJA eVoucher webpage,

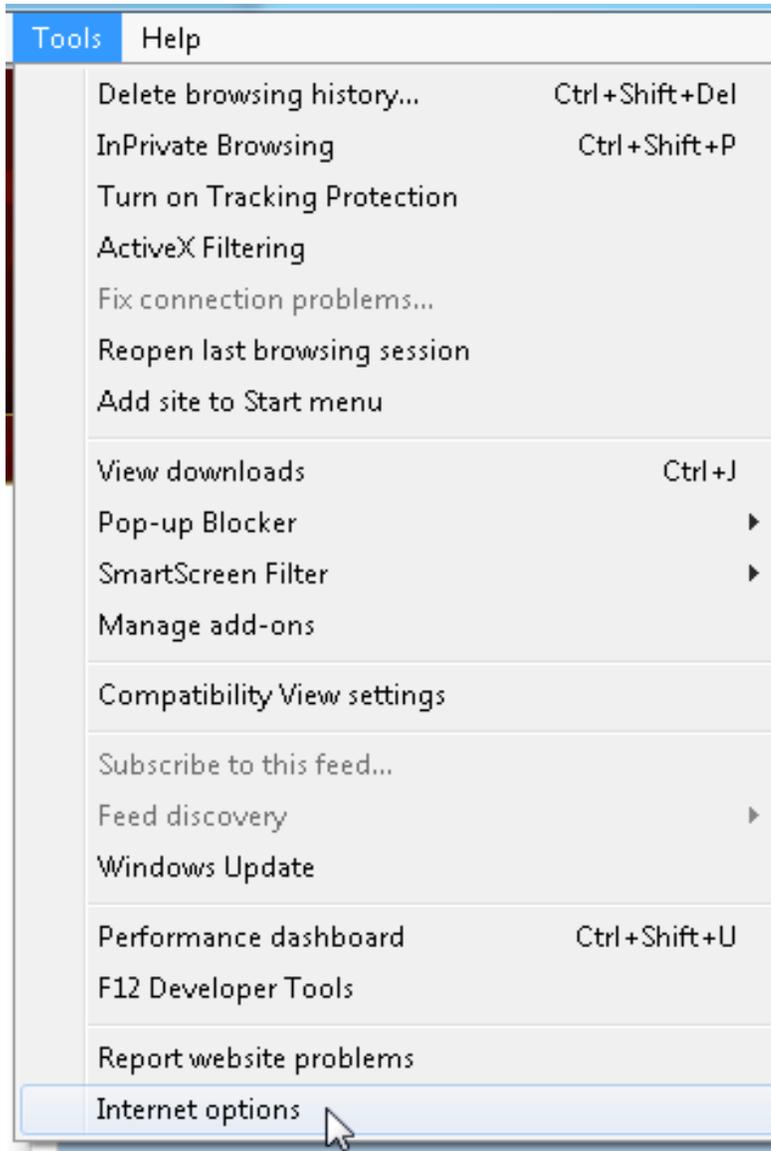


click “**Tools**” in the Menu bar, then  
“**Compatibility View settings**”.



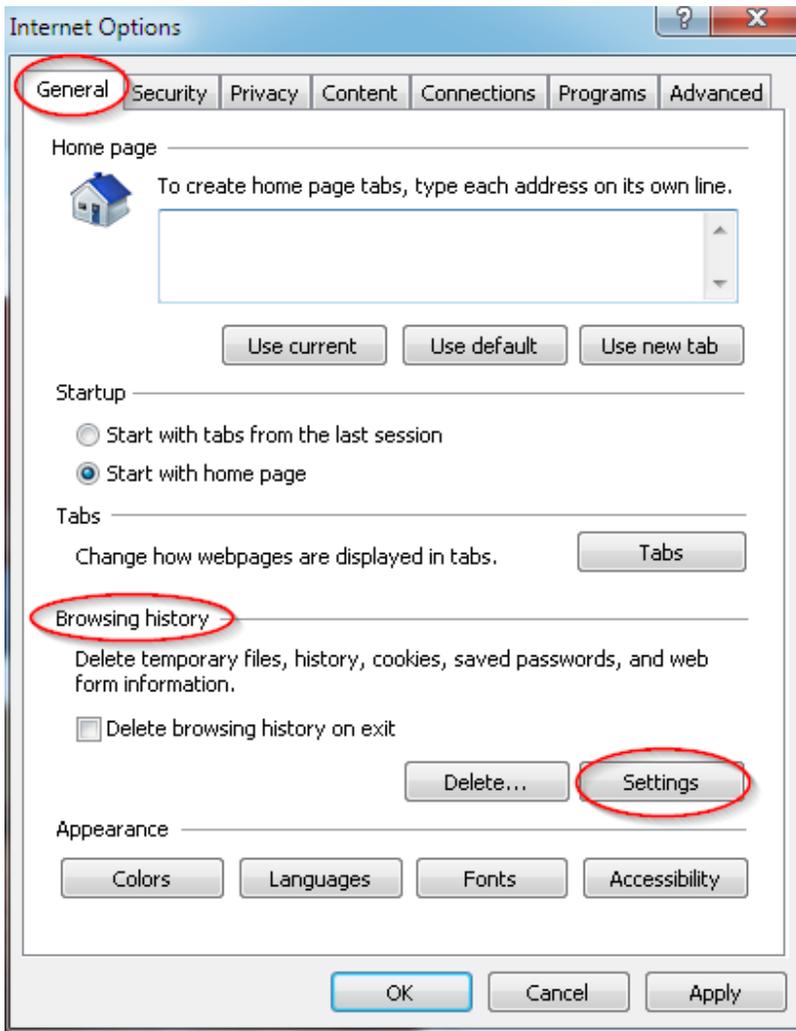
You should see “uscourts.gov” in the “Add this website:” field, then click “**Add**” - then click the “**Close**” button.

“Ensure that your cache setting is set to - Every time I visit the webpage”



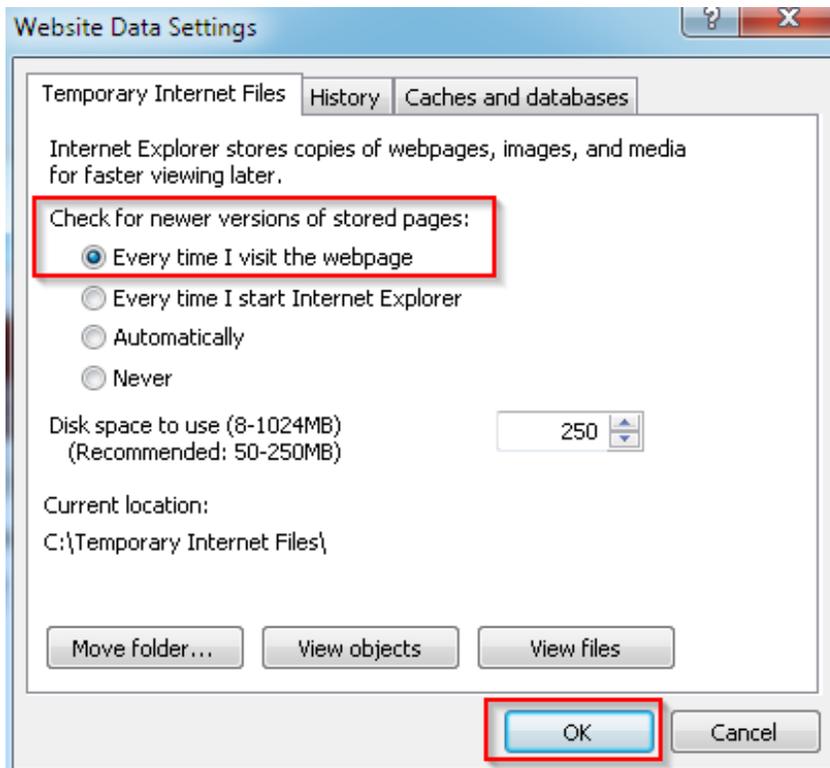
Click “**Tools**” in the Menu bar,

then, “**Internet options**”.



On the “**General**” tab,

in the “**Browsing history**” section,  
click the “**Settings**” button,



in the “**Temporary Internet Files**” tab,

click the “**Every time I visit the webpage**”  
radio button,

and click “**OK**”.