CJA eVoucher - web browser configuration for Windows - Only Internet Explorer 8 or newer are APPROVED. On Windows 8 or IE 11 you must set the browser to Compatibility mode to log in.



First, in Internet Explorer, make sure the "**Menu bar**" is **On.** right-click any "free space" in the tool bar area and make sure there is a check mark next to "**Menu bar**"

To check your version, click "Help" in the Menu bar and look for this:

Tools	Help			"
		Internet Explorer Help		Т
HALL I			If	
	C A	Online support	13	"] F
		About Internet Explorer		

"What's new in Internet explorer (8, 9, 10 or 11) This screen shot shows you have Internet Explorer 11.

If you have 8, 9 or 10 - you can move to the "Ensure that your cache setting is set to -Every time I visit the webpage" section on page 2.

If you have Internet Explorer 11 - you need to set the CJA eVoucher page to "Compatibility mode". Once you are on the CJA eVoucher webpage,



You should see "uscourts.gov" in the "Add this website:" field, then click "**Add**" - then click the "**Close**" button.

"Ensure that your cache setting is set to - Every time I visit the webpage"

Tool	s Help		Click " Tools " in the Menu bar,
	Delete browsing history	Ctrl+Shift+Del	
	InPrivate Browsing	Ctrl+Shift+P	
	Turn on Tracking Protection		
	ActiveX Filtering		
	Fix connection problems		
	Reopen last browsing session		
	Add site to Start menu		
	View downloads	Ctrl+J	
	Pop-up Blocker	•	
	SmartScreen Filter	+	
	Manage add-ons		
	Compatibility View settings		
	Subscribe to this feed		
	Feed discovery	E E	
	Windows Update		
	Performance dashboard	Ctrl+Shift+U	
	F12 Developer Tools		
	Report website problems		then "Internet entions"
	Internet options 😡		men, muernet options .

Internet Options	? ×
General Security Privacy Content Connections Programs	Advanced On the "General" tab,
Home page	
To create home page tabs, type each address on its or	wn line.
Use current Use default Use ne	ew tab
Scarcup	
Start with tabs from the last session	
Scart with home page	
Change how webpages are displayed in tabs	ubs l
Change now webpages are displayed in cass.	
Browsing history	in the "Browsing history" section,
Delete temporary files, history, cookies, saved passwords, and form information.	i web click the Settings button,
Delete browsing history on exit	
Delete Setti	ings
Appearance	
Colors Languages Fonce Acces	
OK Cancel	Apply
Website Data Settings	? ×
Temporary Internet Files History Caches and databases	in the " Temporary Internet Files " tab.
Internet Explorer stores copies of webpages, images, and me	edia
for faster viewing later.	
Check for newer versions of stored pages:	click the "Every time I visit the webpage"
Every time I visit the webpage	radio button,
Every time I start Internet Explorer	
Automatically	
Never	
Disk space to use (8-1024MB) (Recommended: 50-250MB)	
Current location:	
C:\Temporary Internet Files\	
Move folder View objects View files	
	and click "OK".