

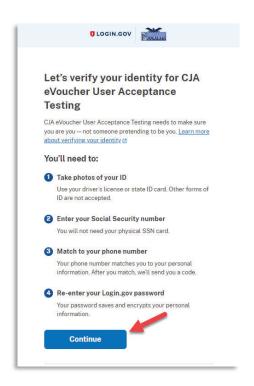
# **Identity Verification**

Before you receive access to eVoucher through Login.gov, you must verify your identity by uploading an acceptable form of identification (driver's license or state ID). This added security measure is to ensure that you are you and not someone pretending to be you.

**Note:** This is a one-time identity verification; if you have previously proven your identity through Login.gov, you are not required to do this again.

#### Step 1

After signing in to Login.gov, you are asked to verify your identity. If you're in the process of creating your Login.gov account, this step automatically appears after you've established your multi-factor authentication method(s). Click **Continue**.

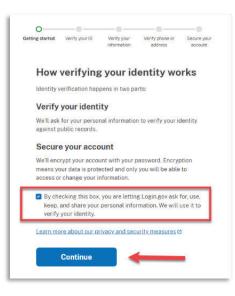








To continue, select the check box allowing Login.gov to ask for, use, keep, and share your personal information to verify your identity, and click **Continue**.



#### Step 3

Choose an option for adding your identification information. Option one is to upload photos of your ID from your phone and option two is to upload photos directly from your computer.

Getting started V	O     Verify your Verify phone or Secure your information     dress
	ould you like to add your ID?
	Recommended Use your phone to take photos
	You won't have to sign in again, and you'll switch back to this computer after you take photos. Your mobile phone must have a camera and a web browser.
	Phone number
	Send link
	Continue on this computer Don't have a phone? Upload photos of your ID from this computer.
	Upload photos
Cancel	

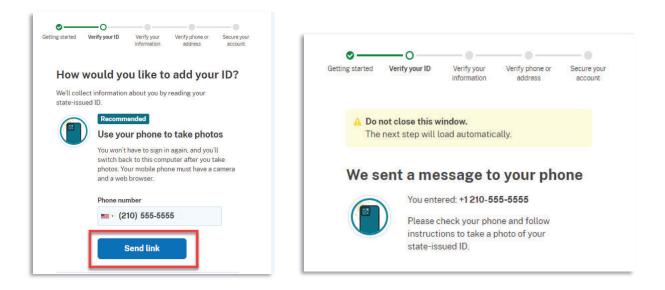




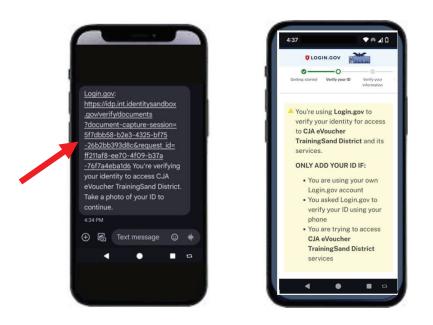
#### Option 1: Upload photos from phone (recommended)

#### **Option 1**

1. Click **Send link**. A message appears prompting you to check your cell phone for a text message with instructions for taking a photo of your ID to verify your identity.



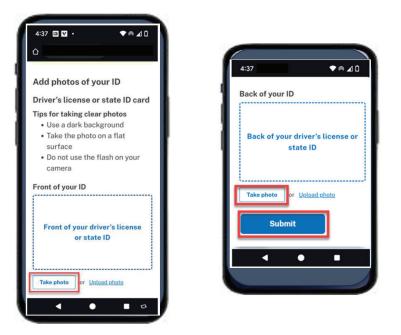
2. Tap the link in the text message. A message appears confirming that you are attempting to verify your identity to access eVoucher. Scroll down for additional instructions.







3. Tap **Take photo** to switch your phone to the camera function. Take a photo of the front of your ID card. Scroll down, and tap **Take photo** again to take a photo of the back of the card. Verify that each image appears in the appropriate box, and then tap **Submit**.



4. Login.gov verifies your identity from your photos, and prompts you to switch back to your computer to complete the process.



Continue to Step 4 to complete the identity verification process.



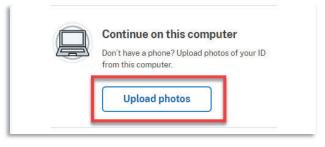
Login.gov



Option 2: Upload photos from your computer

**Option 2** 

1. Click **Upload photos** to upload photos of your ID from your computer.



2. You can either drag photos of the front and back of your ID from your computer and drop them in the appropriate boxes, or click the **choose from folder** link to browse for and select the photos to add. Once the photos are uploaded, click **Submit**.

**Note:** You may see a processing screen the upload completes and Login.gov verifies your identity.

0				
Getting started	Verify your ID	Verify your information	Verify phone or address	Secure your account
Add	photos o	f your ID	)	
Driver	's license o	r state ID	card	
<ul> <li>Use</li> <li>Tale</li> <li>Do</li> </ul>	taking clear ph e a dark backgro ke the photo on not use the flas e size should be	ound a flat surface h on your cam		
Front of				
Must be	a JPG or PNG			
	0.12			
Fror	nt of your d		ense or	
	sta	te ID		
	Drag file here or	choose from fold	ler	
Back of				
Must be	a JPG or PNG		,	
Bac	k of your d sta	river's lice te ID	ense or	
	Drag file here or	choose from fold	<u>ler</u>	
l				
	Submit			







Once your identity has been verified, Login.gov verifies your name, date of birth, and address using your Social Security number (SSN). In the **Social Security number** field, enter your SSN, and then click **Continue**.

Getting started Verify your ID Verify your Verify phone or Secure your information address account
We verified your ID
Enter your Social Security number
We need your Social Security number to verify your name, date of birth and address. <u>Learn more about how we protect</u> your sensitive information Ø
Don't have a Social Security number? You must have a Social Security number to finish verifying your identity. <u>Exit Login.gov and return to CJA eVoucher User</u> <u>Acceptance Testing</u>
Social Security number Example: 123-45-6789
Show Social Security number
Continue

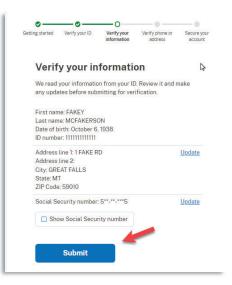






Your name, date of birth, and address are imported from your ID; verify the information is correct. If any of the information has errors, click the **Update** link next to it and make necessary corrections. Once your information is correct and complete, click **Submit**.

**Note:** You have five attempts to verify your personal information, after which your account will be locked. To unlock your account, contact Login.gov.



#### Step 6

Next, verify your phone number. To do this, in the **Phone number** field, enter your phone number, and then click the appropriate radio button to receive a one-time code either by text message or phone call. Click **Send code**.

Getting started	Verify your ID	Verify your information	Verify phone or address	Secure you account
👁 We	verified your int	formation		
Verif	y your pl	none nu	mber	
	ck this number is is to help veri		and send you a c y.	ne-time
You     Learn mo     Phone no	r primary numb pre about what	phone number	Iding U.S. territo nu use the most o r to use 0	
	hould we so tered a landline		<b>??</b> e select "Phone o	all"
O Tex	t message (SM	s) O	Phone call	



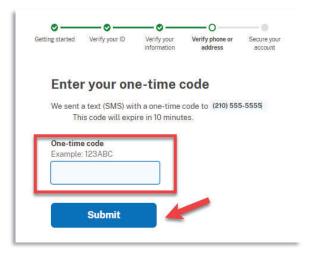


Login.gov



#### Step 7

In the **One-time code** field, enter the code sent to your device, and then click **Submit**.



#### Step 8

Once your phone number is verified, re-enter the password you created to access Login.gov and then click **Continue**.

ietting started	Verify your ID	Verify your information	Verify phone or address	Secure your account
🛛 We	verified your ph	ione number		
Re-e	nter you	r Login.g	gov passv	vord
			n with your pass	
This mea		ormation is se	n with your pass cure and only yo	
This mea be able t Passwor	ns that your inf o access or cha d	ormation is se		
This mea be able t Passwor	ins that your inf o access or cha d	ormation is se	cure and only yo	ou will
This mea be able t Passwor	ins that your inf o access or cha d	ormation is se		ou will







A personal key is generated. You will need this key if you ever forget your password or lose your authentication method. Keep your key in a secure place and do not share it with anyone. Select the check box to confirm that you have saved your personal key, and then click **Continue**.

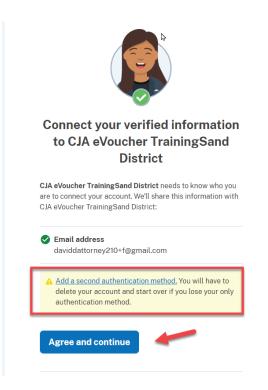
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Getting started	Verify your ID	Verify your information	Verify phone or address	Secure your account
• We	secured your ve	erified informa	ation	
Save	your pei	rsonal k	ey	
				_
	VGCH - M	CDA – CGY	/R - HAX8	
Your persor	nal kev was ger	nerated on Jan	uary 22, 2024 a	t 11:33 AM
	NAME AND ADDRESS OF TAXABLE PARTY.		<u>kt file)</u> 🖶 <u>Print</u>	
			get your passwo	ord.
If you res	afe and don't s set your passwo verify your iden:	ord without yo	nyone. ur personal key,	you'll
Learn mo	ore about the pe	ersonal key 🛛		
🗆 I save	d my personal I	key in a safe pl	lace.	
		-		
	Continue			







Next, you are asked to connect, or link, your Login.gov account with your eVoucher account. It is recommended that you add a secondary authentication method if you have not already done so. Follow the instructions to add the authentication method, and then click **Agree and continue**.



Your Login.gov account is now verified. For instructions on adding an authentication method, view the **Adding an Authentication Method** job aid. To continue linking your Login.gov account to your eVoucher account, view the **Linking your eVoucher Account with your Login.gov Account** job aid and begin at Step 4.

